
MINIMUM STANDARDS FOR PUBLIC SAFETY TELECOMMUNICATOR

A. Reference Materials

The jurisdictional entity in which the Public Safety Telecommunicator serves must have access to the most current editions of the following training manuals:

NFPA

NFPA 1061: Professional Qualifications for Public Safety Telecommunicator

B. The Certification Program offers two (2) levels of Public Safety Telecommunicator Certification:

1. Public Safety Telecommunicator I

a. Applicants must complete one (1) of the following:

- i. Public Safety Telecommunicator I coursework meeting the requirements of NFPA 1061; or
- ii. TEEX Public Safety Telecommunicator I course.

2. Public Safety Telecommunicator II

a. Applicants must complete one (1) of the following:

- i. Public Safety Telecommunicator II coursework meeting the requirements of NFPA 1061; or
- ii. TEEX Public Safety Telecommunicator II course.

b. Applicants must hold or apply concurrently for the following SFFMA certification:

- i. Public Safety Telecommunicator I